


ENERGY SYSTEM



Manual de usuario / User manual / Manuel de l'utilisateur

INTERNET MEDIA TABLET
ENERGY Tablet
i824 / i828 HD

1. INTRODUCTION.....	52
2. CARE AND MAINTENANCE.....	52
3. KEY FEATURES.....	53
4. PRODUCT CONTENT.....	54
5. GENERAL OVERVIEW.....	54
6. HOME SCREEN.....	55
7. BATTERY POWER.....	56
8. SWITCHING ON/OFF.....	57
9. SCREEN CALIBRATION.....	57
10. INTERNET CONNECTION.....	58
11. INTERNET BROWSER.....	60
12. E-MAIL MANAGER.....	64
13. PLAYING MUSIC.....	66
14. PLAYING VIDEO.....	67
15. CAMERA.....	68
16. ENERGY MOVIER.....	71
17. DISPLAYING IMAGES.....	74
18. E-BOOKS READER.....	76
19. EXTRA APPLICATIONS.....	77
20. APPLICATIONS STORE.....	78
21. FILE EXPLORER.....	79
22. SETUP OPTIONS.....	79
23. MICRO.SDHC CARDS AND USB CONNECTION.....	80
24. HDMI OUTPUT.....	81
25. UPGRADING / RE-INSTALLING ANDROID™ OPERATING SISTEM.....	81
26. TROUBLESHOOTING.....	82
27. DISCLAIMER.....	84
28. WARRANTY.....	85
29. WARRANTY PROCEDURE.....	85

1. INTRODUCTION

Energy Sistem ® thanks you for buying your new Energy™ Tablet. We hope you enjoy it.

This Energy™ Tablet belongs to Energy™ MID (Mobile Internet Device): a new generation of portable entertainment devices based on Android™ operating system, with which you can access the Internet anytime, anywhere, check your email or play any multimedia content (HD video up to 1080p, music, photos, eBooks, etc.).

In addition, thousands of available applications and games so you can get the most out the device. The system has 8" 800x600 (i824) / 1024x768 (i828) pixel resolution and 5 points multi-touch screen, motion sensor, stereo speakers, microSD card reader and HDMI output. It also has a USB port that can connect devices like pen drives, a keyboard or mouse, also allow you to access the memory of the tablet connected to a PC / Mac by activating OTG or "mass storage mode."

We recommend you to read this manual to enjoy your device in a safe way and maximizing performance.

2. CARE AND MAINTENANCE

- ▶ Do not expose your Energy™ Tablet to shock, dust, direct sunlight, humidity or high temperatures.
- ▶ Do not use cleaners or scouring agents.
- ▶ Keep the device clean and dust free with a soft, dry cloth.
- ▶ Recharge the battery when the display shows low battery icon.
- ▶ Do not disassemble the device. Any repairs must be made by Energy Sistem Soyntec SA qualified personnel only.

3. KEY FEATURES

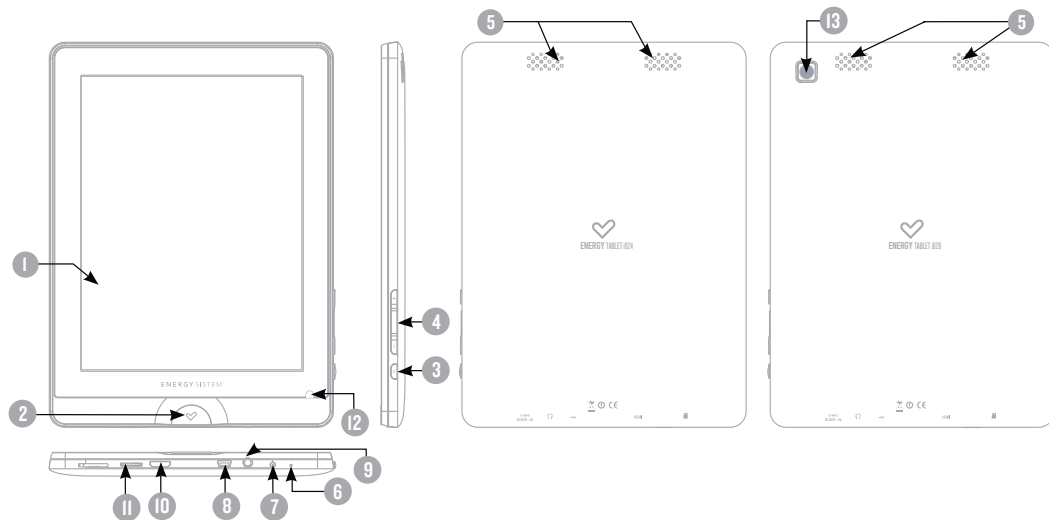
- ▶ MID (Mobile Internet Device) based on ANDROID™ operative system with thousand of applications and games available.
- ▶ Allows connection to the Internet through a Wi-Fi access point, 3G Wi-Fi router (not included).
- ▶ TFT LCD 8" 4:3 800x600 pixels (i824) / 1024x768 pixels (i828) 5 points multi-touch screen with integrated stereo speakers.
- ▶ Video playback compatible with AVI (Divx/Xvid) / MKV / MP4 / 3GP / RMVB / WMV, up to Full HD (1080p) quality, no conversion required.
- ▶ ENERGY MOVIER software included for Internet video download, compatible with: Youtube, Google Video, Dailymotion, Break, FunnyHub and Vimeo.
- ▶ Music playback compatible with MP3 / WAV / WMA / FLAC / APE / MIDI.
- ▶ Image viewing JPG / BMP / GIF / PNG.
- ▶ 4GB (i824) / 8GB (i828) built-in memory.
- ▶ Front camera 600x480 pixels, rear camera 2Mpx (i828).
- ▶ microSDHC card reader up to 32GB.
- ▶ HDMI output up to 1080p
- ▶ USB-Host: connecting external USB devices (adapter included), USB flash drives, hard drives, keyboards ... etc.
- ▶ USB-OTG: easy access to the memory of the tablet from the computer (cable included). Auriculares intrauditivos de alta fidelidad con imán de neodimio.
- ▶ Li-ON rechargeable battery.
- ▶ Firmware upgradeable.
- ▶ There is no drivers required to access its built-in memory from any operating system which accomplish USB HOST / OTG standard.

4. PRODUCT CONTENT

- ▶ Energy™ Tablet.
- ▶ In-ear Hi-Fi headphones.
- ▶ User manual.
- ▶ USB 2.0 High-Speed cable for PC connection.

- ▶ USB HOST cable for external USB devices connection (hard drives, pen drive, keyboard, mouse... etc.).
- ▶ Screen cleaning cloth.
- ▶ Carrying bag.
- ▶ AC/DC power adapter (Europlug) 100-240VAC 50-60Hz

5. GENERAL OVERVIEW



1. TFT LCD multi-touch screen.
2. Home button: click it to go back to Home screen.
3. Power ON / OFF: if its pressed quickly it switches screen on / off. Hold it for complete Power OFF.
4. Volume control + / -.
5. Speakers.
6. Reset button.
7. Power socket for charging purposes.
8. USB HOST / OTG connection.
9. Headphones output.
10. HDMI output.
11. microSDHC memory expansion socket.
12. Front camera.
13. Rear camera (i828).

6. HOME SCREEN

After turning on the device and load the operating system Android™ the main desktop of your Energy™ Tablet is displayed. This display consists of the following:



1. **Desktop:** In all your Energy™ Tablet has 5 desks. To move between desktops simply drag your finger across the screen, moving from left to right or vice versa.
You can set as you like each of the desktop by adding or removing Widgets, changing the wallpaper ... etc. just press the Menu icon and then select Add.
Widgets can be relocated to other areas of the same desk or be easily erased. To move a widget from its current location click on it and keep it selected a few seconds. To delete the selected Widget hold it for a few seconds without releasing it, you will see the Trash icon appear on screen, drag the widget to the Trash and drop it.
2. **Status Bar:** Located on the bottom right of the screen shows important information such as system notifications, information on active tasks, and so on. Moreover, in this bar you can check the battery status, current time or the level of WiFi signal reception.
Also shown are some shortcut icons such as: Home, volume controls, the Back button or Menu access.
To display the notification list, click on the central part of the status bar and drag it down.
3. **Application menu:** Clicking on the icon in the top right of the desktop, open the Applications screen showing all the applications installed on the device.
4. **Back:** Return to the previous screen.
5. **Home:** Go to main desktop.
6. **Running applications:** Shows all the active applications.
7. **Menu:** Shows available options.

7. BATTERY AND POWER MANAGEMENT

Your Energy™ Tablet has an integrated rechargeable lithium ion battery. Initially the battery is charged at the factory, but you should perform a full charge before first use.

Recharge the battery by connecting the device to the outlet using the AC adapter AC / DC 5V included with the product. The charging time ranges from 3-5 hours, depending on whether the device is off or running. To keep the battery in good condition we recommend that you turn it off while

charging and not leave it loading more than 8 hours.

You have several ways to improve performance and optimize the use of the battery of your Energy™ Tablet:

Set the screen off automatically after a few seconds of inactivity in Settings> Display> Screen timeout.

Choose optimal screen brightness level in the Settings menu> Display> Brightness.

Disable Wi-Fi if you're not using the Internet, go to Settings> Wireless & Networking> Wi-Fi.

To extend the battery life is not recommended to completely disable these energy saving systems.

8. SWITCHING ON/OFF

To switch on your Energy™ Tablet, press the on / off (3) located on the side of the device for a few seconds. When the operating system has loaded you will have to unlock the device to start using it. To do this drag your finger to the release bar (which appears on the bottom of the screen) to the right.

To power off press and hold the on / off until you see the shutdown menu, then choose "Off."

Briefly press of the button on / off (3) lock / unlock the device at the same time turned on or off the screen and activate the power saving mode.

9. SCREEN CALIBRATION

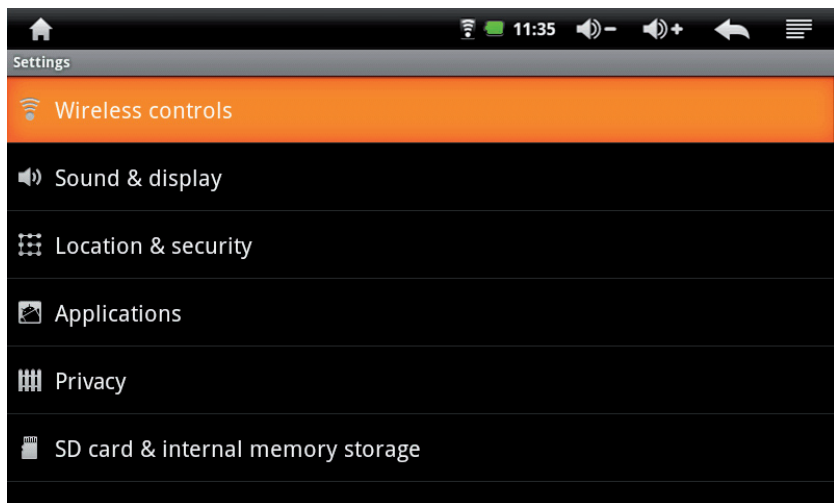
The touch screen of your Energy™ Tablet must be properly calibrated to use the device with ease and precision. The system is calibrated at origin and is ready to be used when it reaches your hands, but for various reasons, such as updating the firmware, reset the system settings or installing an application that modifies the preset settings, recalibration may be necessary.

To recalibrate the touch screen manually, go to Settings> Calibrate the touch panel.

Self-calibration will start, it will finish after a few seconds and prompt you to press the button "OK" to finish.

10. INTERNET CONNECTION

The Energy™ Tablet puts the Internet in the palm of your hand, thanks to its ability to access Wi-Fi wireless 802.11b / g.



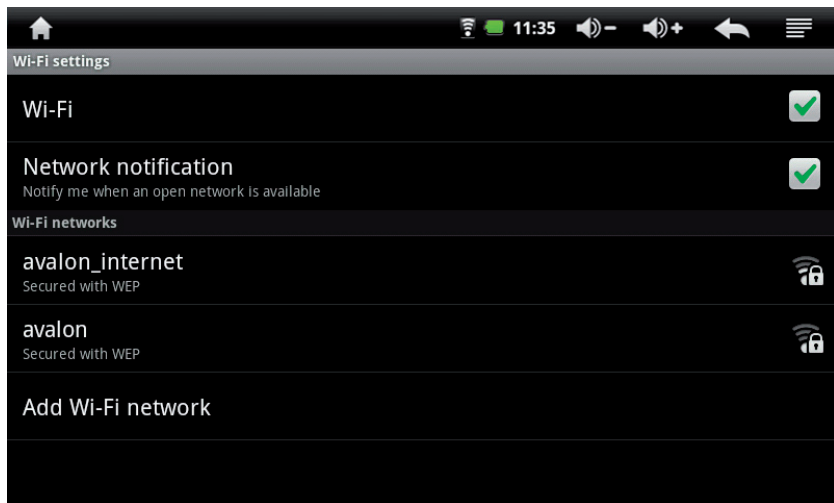
To start enjoying this feature you must first configure the device's connection to a WiFi access point. To this end enter the Settings option from the application menu and then select "Wireless connections and networks."

Enable Wi-Fi box menu to make the system automatically search for available networks.

Select the Wi-Fi Settings to display the detected networks and click on the one you want to connect. Enter the password if necessary.

Note: Your Energy™ Tablet is compatible with the security and encryption standards WEP, TKIP and AES.

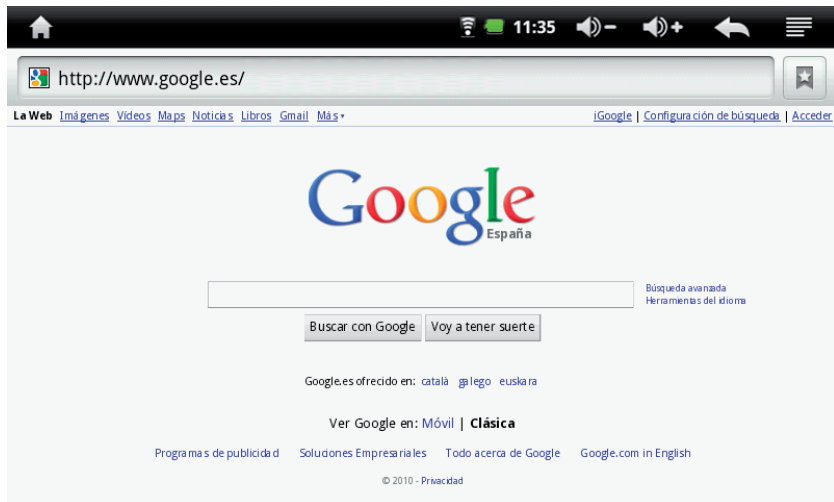
Once you have completed the authentication process, successfully your Energy™ Tablet will save the data access to the WiFi network and be ready for you use the Internet. The device will remember the network and automatically connect to it when it becomes available.



II. INTERNET BROWSER

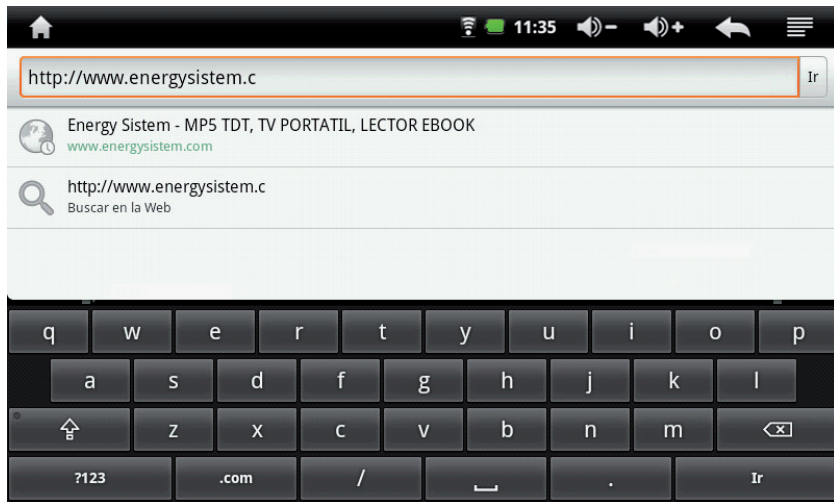
Your new Energy™ Tablet has a powerful Web browser among the list of applications installed by default, that lets you use the Internet quickly and easily.

Once the device is connected to a WiFi network, click on the browser icon  on the desktop or in the application menu to start the program. The system will load the home page set by default and displayed.

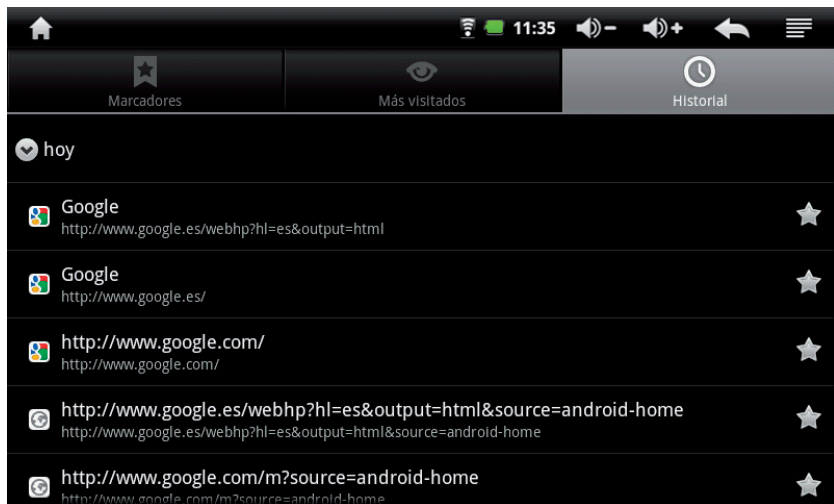


To load a new Web page, click on the address bar located at the top of the screen and enter the address of the new website you want to visit. Click on the button  to return to the previous web page.

Additionally you can display a list of previously saved Web pages by clicking on the "Bookmarks" button next to the address bar. From Bookmarks you can also add to the list currently displayed Web page in the browser by clicking on the icon Add".



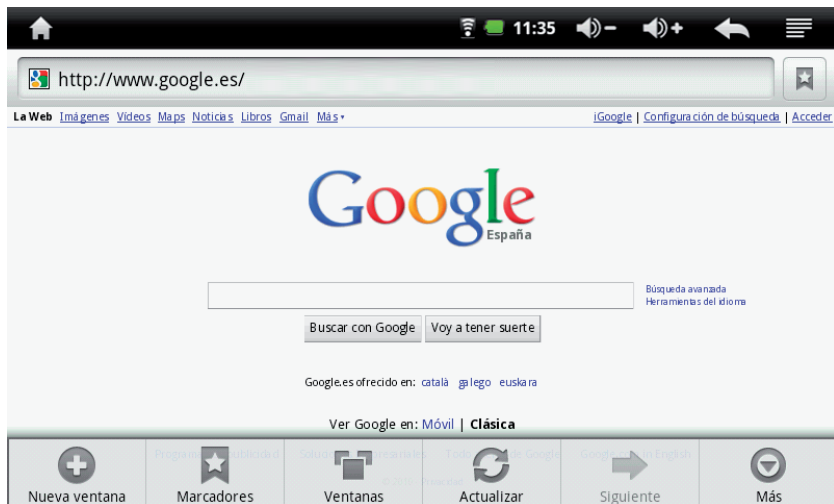
You can also check the list of most visited Web sites by clicking on the tab "Most visited", or list of webpages shown recently from the "History" option.



Pressing the Menu icon in the status bar you will access the program menu where you can perform various actions such as adding a new browser window to display the various sites at the same time, display the list of bookmarks, active browser windows, reload the current Web, display the next page or access the advanced menu.

The advanced menu can be accessed from the "More" option, where among other choices is the "Settings" option.

This setup menu lets you configure the program according to your personal preferences, like selecting text size, select the startup page, manage saved passwords ... etc.



To return to the main desktop, click on the return icon  or Home  button.

Note: This software may contain links to websites or web pages operated by third parties outside Energy Sistem Soyntec S.A. These links are provided for your information or convenience, Energy Sistem Soyntec S.A. is not responsible for their availability, content, suitability or accuracy.

These external sites may contain or reference trademarks, patents, proprietary information, technologies, products, processes or other property rights belonging to others. All rights reserved are property of their respective owners.

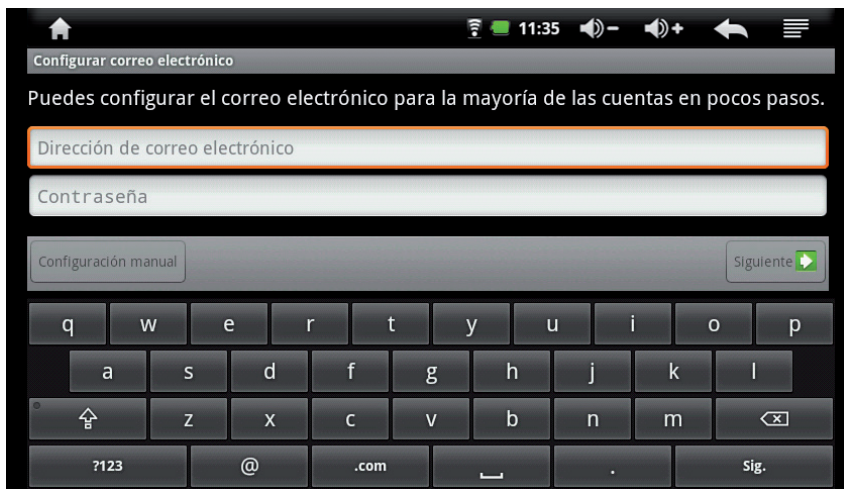
12. E-MAIL MANAGER

Your Energy™ Tablet has a powerful built-in email manager, with which you can receive and send messages easily.

After establishing a connection to a WiFi access point, click on the icon on the desktop or in the application menu.

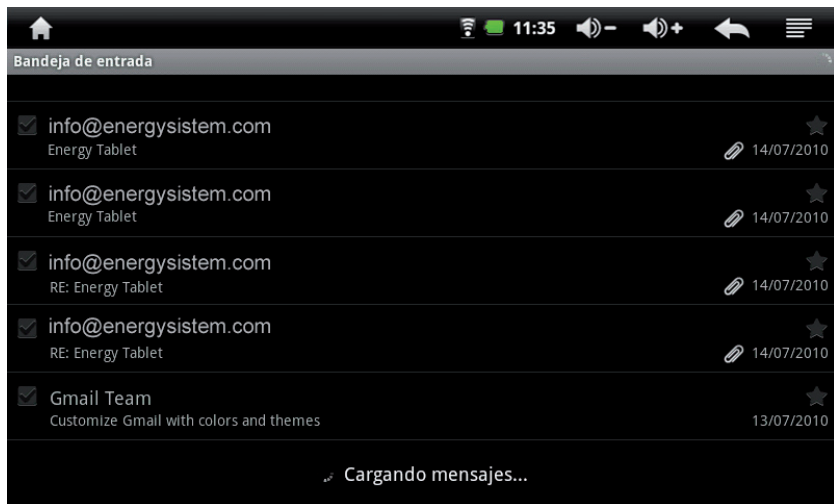
To start using the application you have to configure access to your email account. Enter your email address and password, and configure additional data from the "Manual Setup".

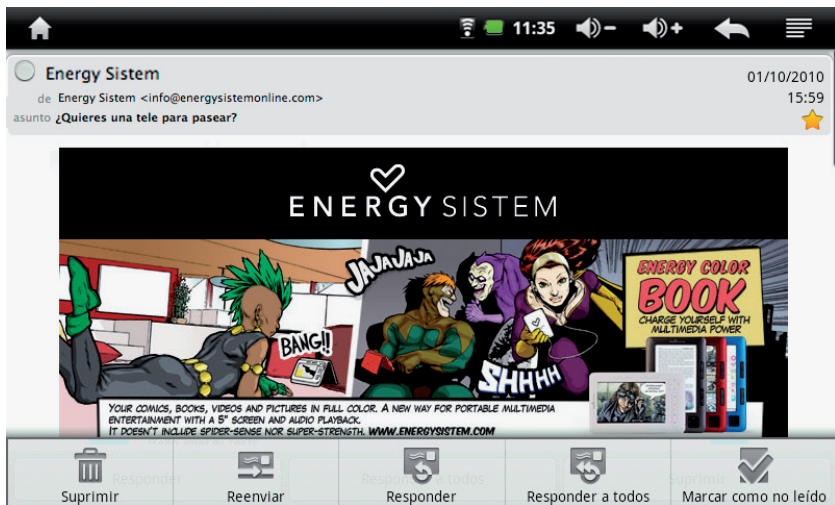
Note: For specific information about your email account (account type, SMTP server name, port number, type of security) ask your email provider.



Once your email is configured properly you can download the messages to the inbox and manage them easily.


To display a particular email in full screen, simply click on the message that interests you. If you press the Menu icon on the screen of the program options available, such as delete, forward, reply, or marked as read every message received.

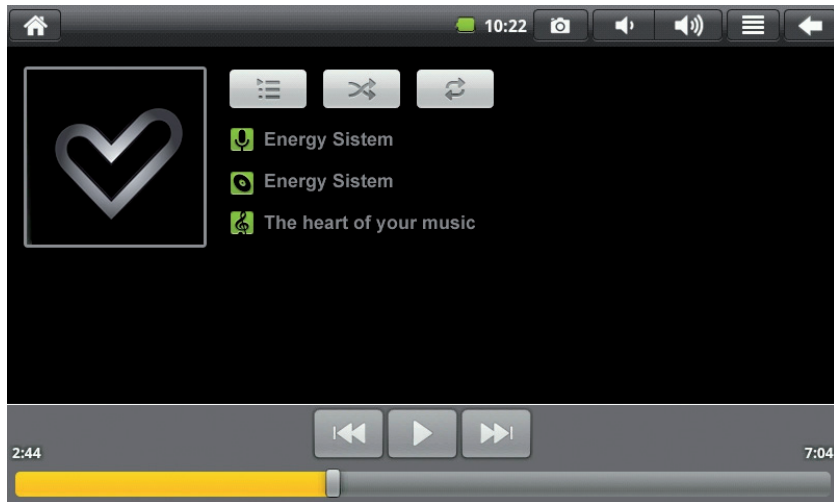




To return to the main desktop, click on the return icon  or Home  button.

13. PLAYING MUSIC

Your Energy™ Tablet lets you enjoy your favorite music encoded in MP3, WAV, WMA, FLAC, APE, MIDI, thanks to its processor, high-fidelity sound. Click on the Audio icon  on the desktop or in the application menu to start the program. The player will display a list of all music content stored in internal memory of your Energy™ Tablet or microSD memory card / USB memory connected to the device.



Select the song or playlist you want to hear by clicking on the screen. The program will start playing music, displaying song information such as title, artist and album.


Note: For the artist and album information appears on screen that data must be recorded in the file (this information is called ID3-Tag marks). You can find free utilities to create or edit the ID3 tag such as "MP3 Tag" or "ID3 Renamer".

To control the play uses the on-screen buttons: Play, Pause, Previous Track and Next Track. To rewind / fast forward the song click on the position you want on the progress bar, or press and hold the Previous / Next. Use the Volume + or Volume - to raise and lower the volume, respectively.

To return to the main desktop, click on the return icon  or Home  button.

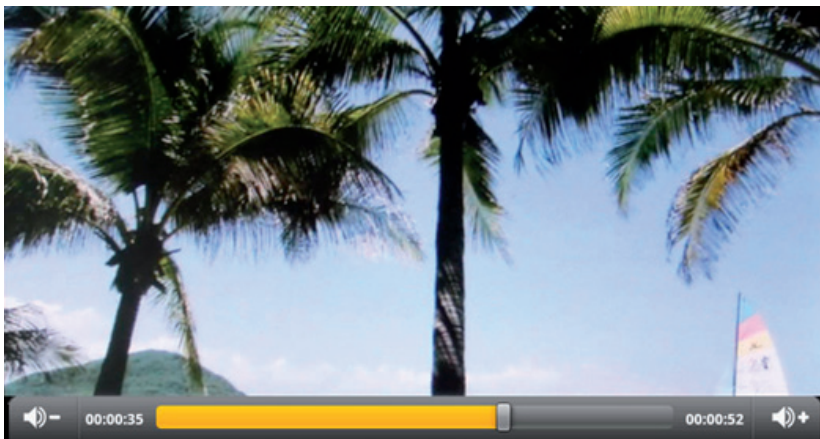
14. PLAYING VIDEO

Energy™ With your Tablet you can enjoy your favorite movies anytime and anywhere with its large 8 "screen.

To launch the video application click on the icon  on the desktop or application menu. The program will display a list of all recorded video on the internal memory of your Energy™ Tablet or microSD memory card / USB memory connected to the device.

You can play AVI, WMV, MP4, 3GP, RMVB and MKV in Full HD (1080p) directly without conversion. In some special cases (rare codecs or bitrates) for proper display and ensure compatibility, you can play videos that you previously converted to AVI (XVID with MP2 audio) with Energy Movier. Consult the manual section "ENERGY MOVIER: AVI VIDEO CONVERSION".

Find the video you want to view by dragging your finger across the screen up or down. Click on the file you want to display to begin playback.



Appuyez sur les boutons Play et Pause pour démarrer la lecture / mettre en pause. Pour augmenter / diminuer le volume appuyez sur VOLUME + / Volume. Appuyez brièvement sur Précédant / Suivant pour passer à la vidéo précédente / suivante. Vous pouvez également rembobiner / avancer la lecture en cours en cliquant sur la position souhaitée sur la barre de progression ou en maintenant enfoncée la touche Précédant/Suivant.

To return to the main desktop, click on the return icon  or Home  button.




15. CAMERA

Besides enjoying all your multimedia files, eBooks, Internet access and email, with your Energy™ Tablet you can take pictures and record high quality video through its integrated camera.

To begin using this feature, just select camera  or  camcorder icon located in the Applications menu or the desktop.



You can select the camera or camcorder with the dial  on the right side of the screen.

In camera mode, press the button  to take a picture. In camcorder mode, press the button  to start recording, and click on again  to stop.

The files created are automatically saved in the Clip of Energy™ Tablet.

To display the setup menu of the camera, press the MENU button and select "Options" below.

To return to the main desktop, click on the return icon  or Home  button.

16. ENERGY MOVIER

INSTALLATION

With Energy Movier software tool you can easily convert your AVI / WMV / MPG / VOB videos to the AVI format (XVID with MP2 audio) so they occupy less memory and to ensure compatibility with the majority of formats/codecs.

To install Energy Movier follow these steps:

1. Access from your computer to: HYPERLINK "<http://www.energysistem.com/es-en/descargas>" \o "<http://www.energysistem.com/es-en/descargas>"
2. Click on the icon to start the download:
3. Unzip the downloaded file and run the SETUP.EXE file, follow the onscreen instructions.

Note: Depending on the video codecs you have installed on your computer, the program may warn you when trying to overwrite files. In this case we recommend keeping the existing files on your computer by selecting "YES".

4. Once installation is complete, you can run the application from the "Start" -> "All Programs" -> "Energy System" -> "Energy Movier." When you run Energy Movier will appear first configuration screen where you choose your EnergyTM Tablet model, the software language, the properties of the videos, etc.. If you want to change any of these parameters later, click "Options."

ENERGY MOVIER: CREATING AVI VIDEOS

For converting an AVI / WMV / MPG / VOB video follow these steps:

Note: If you want to convert special video formats like MPEG4 / DivX / XviD / etc. make sure that you have the appropriate codecs installed. You can install codec packages like “K-Lite Standard Pack”. It is also recommended that the files to be converted are in the installation folder.

1. Execute “Energy Movier” from the “Start” menu.
2. If it's the first time you run the program, the options window will automatically pop up so you can select your Energy™ Tablet model. Optionally you can modify the quality and the image format you want for your videos.
3. Choose a file to be converted with the “Select file” button.
4. You can specify a name for the new file in the “Name of the converted video” section. If you don't write anything, the original file's name will be used. Optionally you can select the folder where your video will be stored by clicking on the button “Select another folder”.
5. Click on the “Add” button so the conversion job adds to the list of pending tasks.

Note: You can add many conversion tasks so the videos batch convert without having you staring your computer. If you want to, you can erase a queued job by selecting the line with your mouse and pressing “Delete line”.

6. Repeat steps 3 to 5 for each one of the videos you would like to convert.
7. Once you have queued all the videos you want to convert, press “Convert now” to begin the process.
8. On the “Process Info” column you can check the current file conversion, along with its current size. When the process is finished, the “Process Info” column turns green colour. Wait for all the tasks to complete and click the “Close” button to exit the program.

Note: We recommend not using the PC while Energy Movier is converting due to the high consumption of resources that could lead to other applications not responding.

9. Copy the new AVI file(s) in a microSD card or USB flash drive to use it in your Energy™ Tablet.

ENERGY MOVIER: INTERNET VIDEOS DOWNLOAD

On top of the possibility of converting videos you already have in your PC, you can also download and convert your favourite videos from the most popular Video Websites to enjoy them with your Energy™ Tablet anytime anywhere.

Note: On printing date of this manual, Energy Movier is compatible with Youtube, Google Video, Dailymotion, Break, FunnyHub and Vimeo; check the updated compatibility list at www.energysistem.com/videosweb

To download and convert the videos, follow these easy steps:

1. Run "Energy Movier" from the "Start" menu.
2. If this is the first run of the program, the options window will open automatically so you can select your Energy™ Tablet model. Optionally you can modify the quality and the aspect ratio you want for your videos.
3. Choose "A video from a website" in the "I want to convert..." section.
4. Your next step is to provide the link to the video you want to download. Usually the right link is shown in the "Address" field of your web browser while you are seeing the video. Copy this address from your browser and paste it in the field "URL of the file to download" by pressing the button "Paste from clipboard" in Energy Movier.
5. In the field "Name of the converted file" you can specify a name for the new file. If you don't write anything, the original internet name will be used.
6. Optionally you can select the folder where the new video will be stored. To do so, click on the "Select another folder" button.
7. Click on the "Add" button to add the download and conversion job to the task list. If you receive an error message and your internet connection is fully functional, probably the link is from an unsupported page, or the video has some copyright or access restriction. (i.e. for mature only).

Note: You can add several download and conversion jobs so they batch process automatically without you staring at the computer. If you want to, you can delete a queued job selecting it with your mouse and pressing the "Delete line" button.

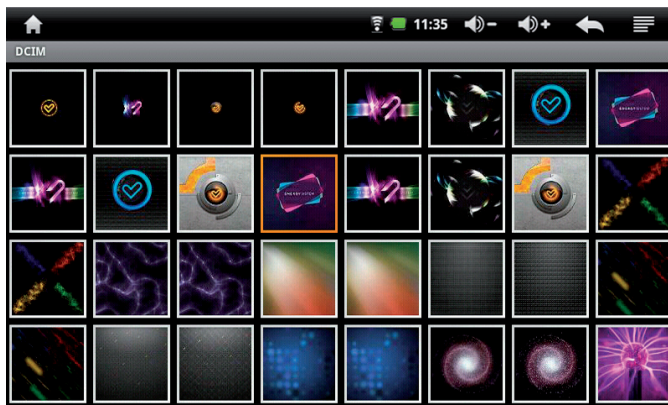
8. Repeat steps 4 to 7 for each of the videos you want to download and convert.
9. Once you have queued all the videos you want to download and convert, press “Convert now” to begin the process.
10. On the “Process Info” column you can check the current file download and conversion, along with its current size. When the process is finished, the “Process Info” column turns green colour. Wait for all the tasks to complete and click the “Close” button to exit the program.

Note: We recommend not using the PC while Energy Movier is converting due to the high consumption of resources that could lead to other applications not responding.

17. DISPLAYING IMAGES

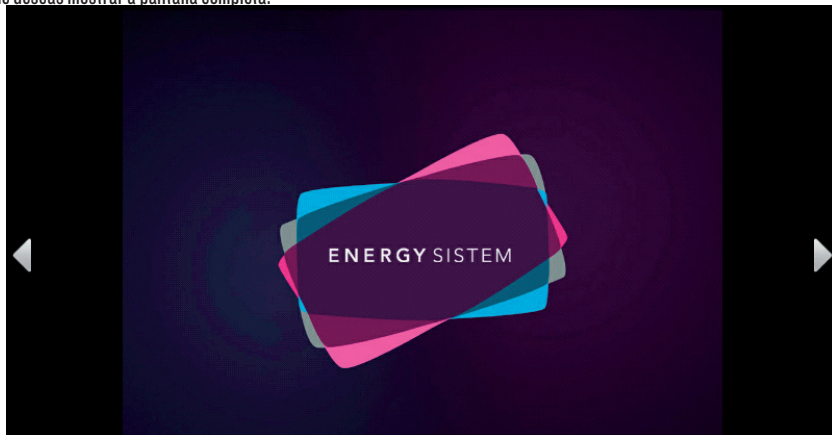
Watch and enjoy your images and photographs JPG / BMP / GIF / PNG with the TFT LCD high resolution of your Energy™ Tablet.

Click the icon  on the desktop or in the application menu to load the image viewing program.



On the screen of File Explorer select the folder where you want to view images. Then click on the image you wish to display in full screen.

En la pantalla del explorador de archivos selecciona la carpeta donde se encuentren las imágenes que deseas visualizar. A continuación pulsa sobre la imagen que deseas mostrar a pantalla completa.

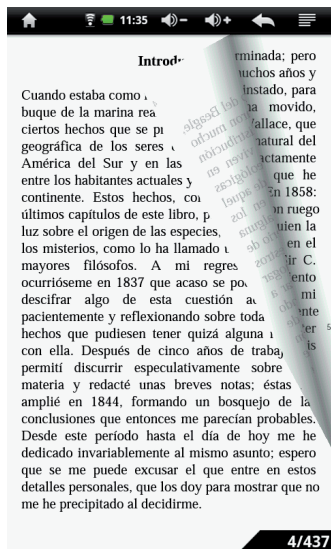


To view the previous / next picture dragging your finger across the screen with a horizontal movement.



To return to the main desktop, click on the return icon  or Home  button.

18. E-BOOKS READER

With your new Energy™ Tablet you can read eBooks in TXT, PDF EPUB or anywhere with the application installed on your eBook device.



Click the icon  on the desktop or in the application menu to load the program for reading eBooks, and choose from the list you want to read the book.

To turn the pages drag your finger across the screen from right to left or vice versa.
To return to the main desktop, click on the return icon  or Home  button.

19. EXTRA APP

CALENDAR

This full-featured personal diary allows you to organize your tasks effectively. You can find the shortcut icon to this application and its corresponding "widget" on the left and the desktop application menu.

ALARMS

Located in the application menu, you can set as many alarms as you want, set the recurrence pattern, tone and alarm volume to be used, the message to display on screen, and so on.

CALCULATOR

This handy calculator is available on the application menu.

DIGITAL VOICE RECORDER

Your Energy™ Tablet lets you record voice with its microphone. To enter the recording mode, press the recorder function icon located in the application menu.

Press the record button  to start recording, and the stop button  to end recording. At that time you can play the recorded message or save it to the memory of your Energy™ Tablet for later playback.

YOUTUBE

Enjoy the best videos from the Internet thanks to this great application, anywhere, anytime thanks to the Wi-Fi in your Energy™ Tablet.


Additionally you can download and install your own applications, follow these simple steps:

1. Download the application to your computer. Remember that the application must have an apk and be compatible with the version of Android Energy™ installed on your Tablet.
2. Connect your by USB Energy™ Tablet and copy the application file to the device's internal memory or on a microSD card inserted in it.
3. Enter the Explorer application installed on the device.
4. Look for the application you have just copied and click on it.
5. Follow the onscreen instructions to install the application.
6. When the application is successfully installed, you will find its icon in the Applications menu.

20. APPLICATIONS STORE

The Android™ operating system installed in your Energy™ Tablet is used by thousands of developers around the world as base for the creation of new programs, so there is a growing number of applications and games to enjoy your device as much as possible.

To access to those applications with ease, we have included the SlideME application to the applications menu, so you can search and install many of them in a fast and easy way. Remember that your Energy™ Tablet must be connected to the Internet to use this application.

Press the icon  in the applications menu to launch the program and access the huge list of apps suitable for your Energy™ Tablet.

Important: Energy Sistem Soyntec S.A. is not responsible of any damage produced to your computer equipment or other assets under your property, or any virus that could affect them, as the consequence of downloading and / or running software not previously tested and approved by Energy Sistem Soyntec S.A. personnel.

Energy Sistem Soyntec S.A. is not responsible for the misuse of the device by end users, neither is for the download, installation and / or use of copyrighted software without the copyright owner's specific authorization.

Energy Sistem Soyntec S.A. does not guarantee the compatibility of the Android™ based applications with the installed operating system, neither does for the hardware requirements that those applications might need for a proper operation.

21. FILE EXPLORER.

This useful application lets you display the contents of the internal memory of your Energy™ Tablet being able to explore every folder and open the files that interest you. Also, if you inserted a microSD memory card or flash drive to the device, you can also browse the contents of their memory and upload files.

To load the program enter the application menu and click on the Explorer  icon. The display will show the internal memory of Energy™ Tablet, a microSD card and USB device (pendrive).

Click on the device you want to explore. Files and folders are displayed on the screen.

To return to the main desktop, click on the return icon  or Home  button.

22. SETUP OPTIONS

Set the parameters of your Energy™ Tablet to fit your needs. Tap the Menu  icon and select "Settings"  to display the list of system configuration options.

- ▶ **Wireless & Networking:** This menu lets you to setup the Wi-Fi access.
- ▶ **Sound & Display:** In these menus you can customize the sound settings such as volume, tone ... etc. and the selection of parameters related to the screen, like brightness, auto power off ... etc.
- ▶ **Safe location:** Choose from various security options and choose a pattern to unlock the keyboard.

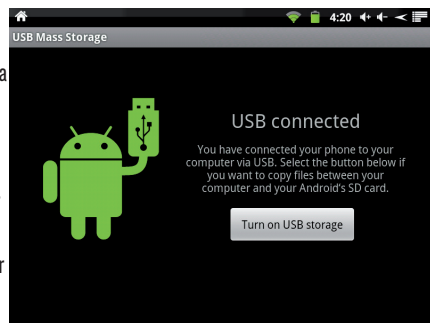
- ▶ **Applications:** Manages the programs installed and running tasks. Remove from the memory of your Energy™ Tablet those applications that you do not need any longer or set advanced settings for development purposes.
- ▶ **Privacy:** Enables the use of your current location in some applications, active backup, recover your personal settings or restore factory settings.
- ▶ **Storage:** Shows total and available space in the internal memory of your Energy™ Tablet and microSD card connected.
- ▶ **Language and Keyboard:** Select the language of the texts displayed on the device and configures the virtual keyboard.
- ▶ **Date and Time:** Sets the date and time used by the system, the format used to display these data and enables or disables. Automatic update of these values.
- ▶ **Touch Panel Calibration:** Perform a manual calibration of the touch screen. You can find more information about this option in section 8 "Screen calibration" of this manual.
- ▶ **About Energy Tablet:** Displays general system information, as well as current level and use the battery.

To return to the main desktop, click on the return icon  or Home  button.

23. MICRO-SDHC CARDS AND USB CONNECTIONS

To fully enjoy the the multimedia capabilities of your Energy™ Tablet, you must connect a microSD memory card or flash drive. Also, your Energy™ Tablet is compatible with other USB devices, such as an external keyboard or mouse. To connect them you can use the USB-HOST adapter cable included with the product.

The function USB-OTG (On-The-Go) lets you connect your Tablet Energy directly to your computer using the cable supplied with the product. The device must be turned on when connected, the operating system from your computer will detect it and the screen of your Energy™ Tablet will display the following message:



Click the button "Turn on USB storage" to activate this device on your computer. When you finish copying the files eject the drive from your computer and then you press the button "Turn off USB Storage".

Note: Turn off your device when you insert / remove a microSD card, thereby avoiding accidental data loss.

24. HDMI OUTPUT.

Your Energy™ Tablet allows you to play your movies in high definition (HD) and display them on any TV with HDMI input. To do this connect the device to your TV using an HDMI cable compatible, start playing your favorite movie on the Tablet and enjoy home theater in the most comfortable way.

25. UPGRADING / RE-INSTALLING ANDROID™ OPERATING SYSTEM

Your Energy™ Tablet is operating system based on Android™ that it is possible reinstall or upgrade if necessary. The process is simple but has to be done carefully and only when it is really necessary. If you notice that the device crashes, restarts on its own, or have problems accessing the contents of memory, you should reinstall the operating system or upgrade to a newer compatible version if available.

Follow these steps to install:

1. Make sure the battery of your Energy™ Tablet is fully loaded. Otherwise your Energy™ Tablet plug to external power using the power adapter AC / DC provided and wait until the battery is fully charged.
2. Access the www.energysistem.com website from your computer.
3. Enter the "Downloads" section and choose the type of product "Internet Tablet".
4. Choose your Energy™ Tablet model from the dropdown list that appears and then download the latest version Android™ operating system available.

Important: Make sure the operating system version you are downloading is specific to your model and serial number, because otherwise you could damage the device.

5. Unzip the file to your computer.
6. Open the text file included with the download and follow the instructions for installing the new operating system on your Energy™ Tablet.

26. TROUBLESHOOTING

1. Why can't I play some MP3 files?

The MP3 file has to be compressed along some standards like MPEG1/MPEG2 MPEG 2.5 layer 3. Otherwise, the file must be converted using a software application.

2. Why can't I play some video files?

It is possible that the video format or codec is not compatible. Convert the file with the Energy Movier software to ensure the compatibility and to obtain a file with less weight in memory.


3. My tablet doesn't power on. What can I do?

Make sure the battery has enough charge to power on the device. Connect the bundled AC/DC charger and also press the reset switch. If after 30 minutes of charging the battery the device still does not power on, maybe there is some issue with the operating system. Please refer to our website technical support section to learn how you can reinstall the operating system.

4. Why can't I play some WMA files?

Make sure the WMA files are without any DRM.

5. Why can't I see the image, video or text files while using the music browser?

As a general rule of thumb, the apps only show the compatible files that can be loaded by it. Therefore if you browse the memory through the load browser of one application you can only see the file types associated to that app (music to music player, videos to movie player, etc...) To see all files in memory at once, use the app Explorer  at the applications menu.

6. What are the video formats compatible with my Energy™ Tablet?

Your Energy™ Tablet plays many video formats without recoding, and AVI files compressed with XVID (MP2 audio). Convert your videos using Energy Movier to ensure compatibility.

7. Why can't I display my .jpg files?

Many digital cameras and image edition software add hidden data to the .jpg files. This data can prevent your Energy™ Tablet from loading the images. Try to remove them by saving the file with another name.

8. Sometimes the screen turns black and the device does not respond.

Press the RESET switch to restart the device.

9. When trying to select an icon or letter from the virtual keyboard by touching the screen I can not perform the selection with accuracy.

You might need to recalibrate the touch-screen. Go to the SETTINGS menu and you will find a menu entry for that purpose.

10. The built-in memory of the Energy™ Tablet is 4GB (i824) / 8GB (i828), but the available memory is less, why?

The Android™ operating system and the preinstalled applications need approximately 1GB of memory to work. Therefore the available memory for additional data is lower than 3GB (i824) / 7GB (i828).

Have any other question? Check the product F.A.Q. section at

www.energysistem.com

Technical support email address: support@energysistem.co.uk.

27. DISCLAIMER

Energy Sistem Soyntec S.A. is not responsible of any damage produced to your computer equipment or other assets under your property, or any virus that could affect them, as the consequence of downloading and/or running software not previously tested and approved by Energy Sistem Soyntec S.A. personnel.

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Energy Sistem Soyntec S.A. does not guarantee the compatibility of the Android™ based applications with the installed operating system, neither does for the hardware requirements that those applications might need for a proper operation.

28. WARRANTY

Energy Sistem Soyntec S.A. warrants its products to be free from defects in materials and workmanship at the time of purchase. The warranty period is 36 months from the date of purchase.

29. WARRANTY PROCEDURE

1. Visit the Support section at <http://support.energysistem.com> and select your product to view the FAQ (Frequently Asked Questions). The solution to your problem is very likely to have been already published there. You will also be able to download user manuals, user guides, drivers and updates.
2. If you cannot find an appropriate solution in the Support section, you may send us your enquiry or warranty service request by email: support@energysistem.co.uk
3. Alternatively, you may prefer to contact the distributor from which you purchased the product, presenting the purchase receipt or invoice.

Important: We recommend you to make a backup of the data inside the device memory and remove any microSD card before submitting the unit to the tech support, because on the process of warranty management by our after sales department the memory is likely to be formatted, thus erasing all the content. Energy Sistem help desk team will not perform any backup of the memory contents, so it is advisable to deliver the device with blank memory or with the original factory content.

Specifications are subject to change without notice.

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www.energysistem.com